

SYNCRONYS HIE CLINICAL PORTAL TRAINING

QUERYING THE eHEALTH EXCHANGE HUB
CLINICAL VIEW USERS, NM LEVELS 1, 2, 3



QUERYING THE eHEALTH EXCHANGE HUB



While many healthcare delivery systems in New Mexico provide patient information directly to the HIE, additional records can be found by searching outside of SYNCRONYS. The patient record in the HIE is your gateway to the national eHealth Exchange.

SYNCRONYS IS YOUR GATEWAY CONNECTION



eHealth Exchange

What We Do ▾

Who's in Network

Resources ▾



Join Us →

The largest healthcare information network in the country.

Active in all 50 states, eHealth Exchange is a Network of Networks also connecting federal agencies and non-federal healthcare organizations so medical data can be exchanged nationwide to improve patient care and public health.

<https://ehealthexchange.org>

Active in all 50 states, eHealth Exchange is a Network of Networks also connecting federal agencies and non-federal healthcare organizations so medical data can be exchanged nationwide to improve patient care and public health.

YOU CAN QUERY THESE EXTERNAL RECORDS AND MORE



- Advent Health
- Baptist Memorial Health Care (Tennessee)
- Centura Health (Colorado)
- Cheyenne RMC
- Children's Hospital Colorado
- City of Houston
- Contra Costa (California)
- Coordinated Care Health Network (Texas)
- Dignity Health (California)
- Fairview Health Services
- Franciscan Missionaries of Our Lady Health System
- Greenville Health System
- Guardian Health Services
- Guthrie Health
- HASA (Texas)
- Hawaii Pacific Health
- HealthCurrent (Arizona)
- HealthEast Care System
- HealthShare Exchange
- IHIN (Iowa)
- Lewis And Clark Information Exch.
- Medical University of South Carolina
- Memorial Healthcare System
- Michiana Health Info, Network
- Midwest Health Connection
- MMNCH: Clinical Integration Connection (Georgia)
- Nebraska Health Information Initiative (NeHII)
- Northwestern Memorial Healthcare
- Norton Healthcare
- Novant Health
- OCHIN
- Office of Health Information Technology
- Premise Health
- Providence Health and Services Alaska
- Providence Health and Services Washington
- Quality Health Network (Colorado)
- SacValley MedShare
- Samaritan Health Services
- South Dakota Health Link
- SSM Health
- St. Luke's Health System
- Sutter Health Affiliates and Community Connect Practices
- Swedish Medical Center
- Tampa General Hospital
- UnityPoint Health
- University of Calif. San Francisco
- Utah Health Information Network
- Vidant Health
- Western New York Clinical Information Exchange (HEALTHeLINK)
- Yale New Haven Health

<https://ehealthexchange.org/participants/>



Because the eHealth Exchange has adopted a hub-and-spoke model, the list of available databases has been expanding quickly. Listed here are just some of the tested connections that you may find helpful. The list of available databases is very long, so knowing a little about where your patient received care in the past would be helpful in choosing which sources to query.

CLICK - To see a current list of the participants in the eHealth Exchange and use the search tools to search for data sources by location or name, visit the website.

CHDRZZTESTPATIENT, CHDRONE SEX Male DOB Mar-03-1960 (60y)

External Patient Search

Name * CHDRZZTESTPATIENT, CHDRONE

Sex *

Date of Birth Mar-03-1960 (60 years)

SSN 666-00-0001
Example: 123-12-1234

Phone (760) 222-5555
Example: +1-201-555-0123

Address 1234 Howard St
 La Jolla CA 92038 USA

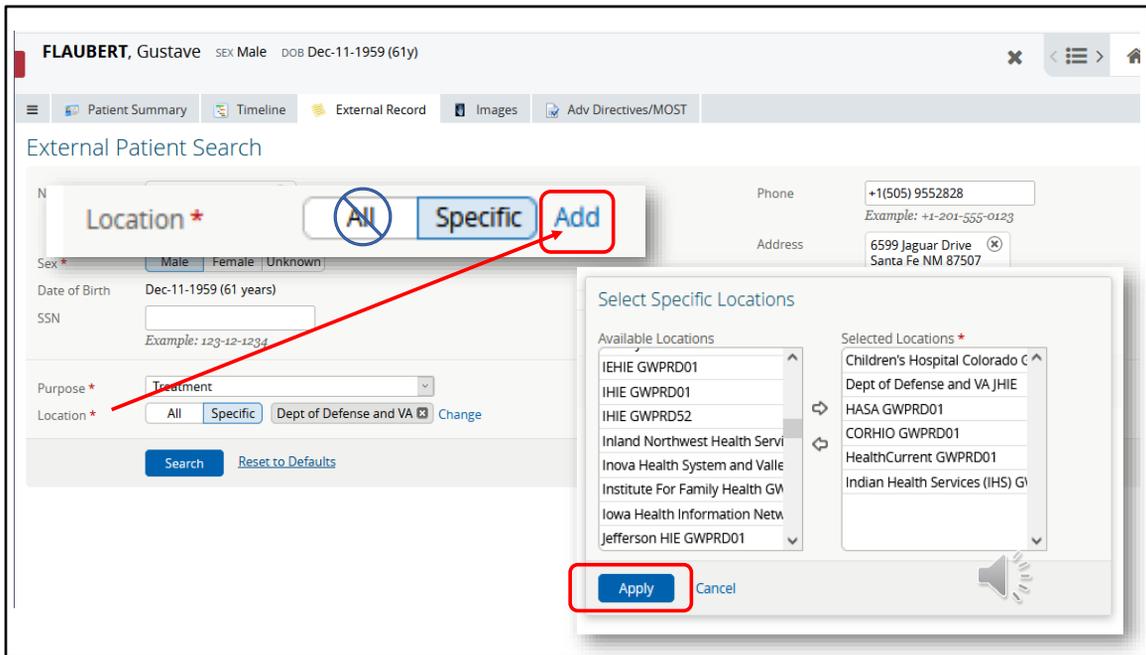
Purpose *

Location * Children's Hospital Colorado GWPRD01

Location	Name	Sex	Date of Birth	Address	Phone	Patient ID
Children's Hospital Colorado GWPRD01 View External Documents	CHDRZZTESTPATIENT, Chdrone	M	Mar-03-1960	1234 Howard St La Jolla CA 92038 USA	+1-315-755-2020	TCH0784673 (1.2.840.1143)

HIEs from surrounding states, and databases like the Department of Defense and Veteran’s Administration will make it worth your while to search for records that would not be available through normal interfaces with the HIE. The search criteria is populated for you, except for the names of the databases you want to search.

*From this tab, you only need to identify the *Location or Locations that you wish to search.



Selecting “All” Locations will not result in a successful search, due to the large number of data sources available. It’s better to determine the most likely sources and search them a few at a time, *so choose Specific and click Add to bring up a dialog box to select the locations you want to add to the search criteria. You can use the arrows you see between the two boxes or double-click to make your choice jump from the available locations list to the selected locations list. When you have chosen the databases you want to search, *click Apply to add them to your search criteria. Then click “Search.”

FLAUBERT, Gustave SEX Male DOB Dec-11-1959 (61y)

[Patient Summary](#)
[Timeline](#)
[External Record](#)
[Images](#)
[Adv Directives/MOST](#)

External Patient Search

Name * Change Add Name

Sex * Male Female Unknown

Date of Birth

SSN *Example: 123-12-1234*

Phone *Example: +1-201-555-0123*

Address Change

Purpose *

Location * All Specific Dept of Defense and VA Change

Location	Name	Sex	Date of Birth	Address	Phone	Patient ID
Dept of Defense and VA View External Documents	FLAUBERT, Gustave	M	Dec-11-1959	6599 Jaguar Drive Santa Fe NM 87507	+1(505) 9552828	2107284349 (2.16.840.1.1)

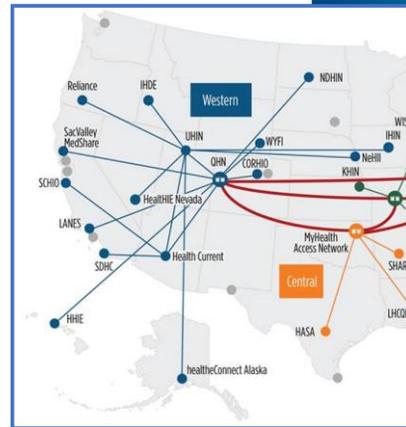
When a patient match is found, you can click on the View External Documents link to display the clinical documents from the database you searched.

The screenshot displays a patient summary for Gustave Flaubert (DOB: Dec-11-1959). The interface includes tabs for Patient Summary, Timeline, External Record, Images, and Adv Directives/MOST. A search bar labeled 'External Patient Search' is visible. Below it, a list of external documents is shown, with 'Sep-16-2020 Aggregated CCD' selected. A pop-up window provides details for this document, including the source date and category. The main content area shows demographic information, a continuity of care document creation date, and a table of contents for the selected document.

While this list resembles the Clinical documents tree in the patient summary tab, these documents are coming from the eHealth Exchange source you queried. You can now read, print, or download these documents.

CIVITAS WESTERN REGION PATIENT ENCOUNTERS

- **Civitas Networks for Health** is a national collaborative comprised of member organizations working to use health information exchange, health data, and multi-stakeholder, cross-sector approaches to improve health.
- HIEs in our Western region have begun to share encounter information for New Mexico residents who receive care in their areas.



There is another way you may find information from outside of New Mexico. SYNCRONYS is also a member of Civitas Networks for Health. Recently, Civitas member organizations work together to provide a patient centered data home network strategy to send information from out of area care to the patient's home HIE.

HIEs in our Western region have begun to share encounter information for New Mexico residents who receive care in their areas. You will find this encounter information in the patient summary's encounter history section along with encounters that happened in our state.