

SYNCRONYS

Webinar Series

October 20, 2020



SYNCRONYS
BETTER DATA. BETTER HEALTH.

1

Welcome

April L. Salisbury, Director of Onboarding and Training



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2

ANNOUNCEMENTS



- Our presenters:
 - Terri Stewart, Chief Administrative Officer, and Dr. Thomas East, CEO/CIO
- We are recording today's webinar
- Video cameras are not necessary
- All lines are muted, but you can unmute your line during Q&A
- You may also send questions and comments through the chat window

3

Where we've been
Where we are
Where we are going

Terri Stewart, Chief Administrative Officer



4

OUR HISTORY



5



6

Rebranding: A Path to Customer Engagement

Terri Stewart, Chief Administrative Officer



7

WHY REBRAND?

To develop a name and identity that aligns with the long-term mission of the New Mexico Health Information Exchange and that can become an effective platform for communications to all stakeholders.



8



SYNCRONYS

BETTER DATA. BETTER HEALTH.

New website, new e-mail addresses,
new structure to serve you better.



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9

New Customer Engagement Department



Hospitals | Indian Health Service | Tribal Health Systems/Clinics –
Mona Benally, rbenally@synchronys.org; 505-938-9915

**Skilled Nursing Facilities | Long Term Care |
Rehabilitation | Home Care | Hospice –**

Jerry Martinez, jmartinez@synchronys.org; 505-938-9916



Behavioral Health | Diagnostic Facilities | Corrections | DoH –
April Salisbury, asalisbury@synchronys.org; 505-938-9905

Payers | Integrated Health Systems –

Terri Stewart, tstewart@synchronys.org; 505-938-9909




Independent Clinics | Federally Qualified Health Centers –
Renee Sussman, rsussman@synchronys.org; 505-938-9914



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10



State of New Mexico

Michelle Lujan Grisham
Governor

October 7, 2020

Thomas D. East, Ph.D.
Chief Executive Officer
SYNCRONYS
2309 Renard Place, SE, Suite
Albuquerque, NM 87106

Dear Dr. East:


In 2009, the Lovelace Clinic Foundation (NMHC) was designated as the NMHC accessed HITECH fund to develop the HIE and to expand.

In April 2020, the New Mexico additional HITECH funding from streamline and improve the state's New Mexico's health care providers by supporting a collaborative state's next-generation HIE.

To reflect this new place of the HIE as SYNCRONYS. With this letter, Mexico's HIE.


SYNCRONYS is moving toward a groundbreaking collaborative model that will serve providers and payers in supporting their patients. In collaboration with HSD and its other HIE project partners, SYNCRONYS will focus on delivering high-value, seamless interoperability services with an emphasis on functionality to achieve greater value and improved outcomes for health care teams, providers, and, most importantly, patients across New Mexico.

Sincerely,




Michelle Lujan Grisham
Governor

Sincerely,



Michelle Lujan Grisham
Governor

State Capitol • Room 400 • Santa Fe, New Mexico 87501 • 505-476-2200



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11

We are SYNCRONYS












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12

New Mexico Health Information Interoperability Program

Thomas East, PhD
Chief Executive Officer



13

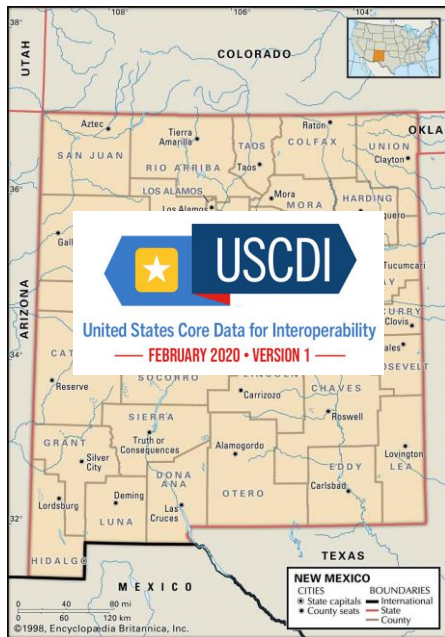
NM Health Information Interoperability Program



The future is a collaborative effort to bring the strengths of several organizations together to support the health of New Mexicans



14



Fundamental Objective

Exchange a standard data set (US Core Data for interoperability –USCDI) between over 80% of New Mexico's non-federal hospitals, tribal/IHS hospitals/clinics, federally qualified health centers, prisons and detention centers, skilled nursing facilities, long term care, and home health agencies, and 40% of the independent physicians and behavioral health clinicians. Information must be effectively integrated into workflow.



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15

GOAL



United States Core Data for Interoperability
— FEBRUARY 2020 • VERSION 1 —

USCDI v1 Summary of Data Classes and Data Elements

Allergies and Intolerances

- Substance (Medication)
- Substance (Drug Class)
- Reaction

Assessment and Plan of Treatment

- Assessment and Plan of Treatment

Care Team Members

- Care Team Members

Clinical Notes

- Consultation Note
- Discharge Summary Note
- History & Physical
- Imaging Narrative
- Laboratory Report Narrative
- Pathology Report Narrative
- Procedure Note
- Progress Note

Goals

- Patient Goals

Health Concerns

- Health Concerns

Immunizations

- Immunizations

Laboratory

- Tests
- Values/Results

Medications

- Medications

Patient Demographics

- First Name
- Last Name
- Previous Name
- Middle Name (incl Middle Initial)
- Suffix
- Birth Sex
- Date of Birth
- Race
- Ethnicity
- Preferred Language
- Current Address
- Previous Address
- Phone Number
- Phone Number Type
- Email Address

Problems

- Problems

Procedures

- Procedures

Provenance

- Author Time Stamp
- Author Organization

Smoking Status

- Smoking Status

Unique Device Identifier(s) for a Patient's Implantable Device(s)

- Unique Device Identifier(s) for a Patient's Implantable Device(s)

Vital Signs

- Diastolic Blood Pressure
- Systolic Blood Pressure
- Body Height
- Body Weight
- Heart Rate
- Respiratory Rate
- Body Temperature
- Pulse Oximetry
- Inhaled Oxygen Concentration
- BMI Percentile (2 - 20 Years)
- Weight-for-length Percentile (Birth - 36 Months)
- Head Occipital-frontal Circumference Percentile (Birth - 36 Months)

3



United States Core Data for Interoperability
FEBRUARY 2020 • VERSION 1

The Office of the National Coordinator for Health Information Technology



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16

New Value-Added Functionality



amadeus

The platform for population health
and precision medicine.



coordinate

Empower cross-community
collaboration and care

Medicines

An integrated medicines platform for a complete,
patient centric view of medicines that is trusted
across the wider health and social care ecosystem



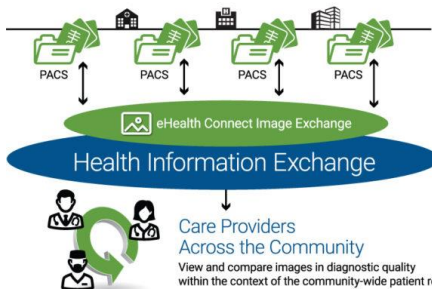
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17

New Value-Added Functionality



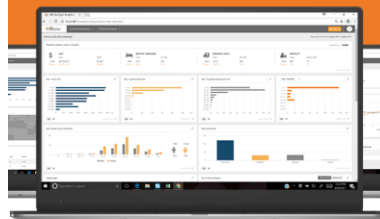
Hospitals and Imaging Centers
Publish and transfer imaging studies to and from the community



- **Access.** With a single click, clinicians can view images or transfer them directly into PACS.
- **Speed.** Specialists can view images for emergent care without waiting for the radiology report.
- **Cost reduction.** Images available via HIE eliminate the costs of preparing and transporting physical media and reduce the need for repeat tests.



The Spotlight Analytics Platform



Any Data. All Data. New Insights.

The Power to Predict. The Power to Act.
We deliver actionable information that helps
healthcare organizations identify population,
quality, and cost risks to improve patient
health and lower costs.



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18

ADDING DIAGNOSTIC QUALITY IMAGES

Patient Summary - Clinical Portal - Simon Leigh - (Private Browsing)

CARDINAL, John Q DOB: 12-Nov-1949 (84y) SEX: M MRN: 84568-4564 (MRN) 84568-4564 (CHCP)

Document View Showing: All Mark All As Read Group By: Category Sort By: Date

Chest CT (8 years ago)

Performed: 03-Aug-2008 00:42 Order Number: 200505046
Ordering Provider: Dr Timothy Orange Status: Final

Findings
Plain and contrast axial CT sections show a sharply defined thick walled mixed density lesion involving the anterior and superior lingular segments of the left upper lobe. Soft tissue and fluid attenuation values noted within the lesion. A few specks of calcific density also imaged in the wall of the lesion, and show enhancement following contrast administration. The surrounding lung parenchyma shows areas of consolidation. Mediastinal structures normal. No lymph node enlargement seen. No pleural effusion/pleural thickening noted.

Report History
Final Report
Access History

View Image

ORION HEALTH

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19

Deliverables

collectivemedical

Mental Health Management

Four High Value Use Cases



Transitional Care Management



ED Optimization with decision support

Helping patients get the care they need and reducing inappropriate use of emergency departments

Collective delivers real-time notifications with insights at the point of care not just to ED physicians, but to the patient's entire care team.



20

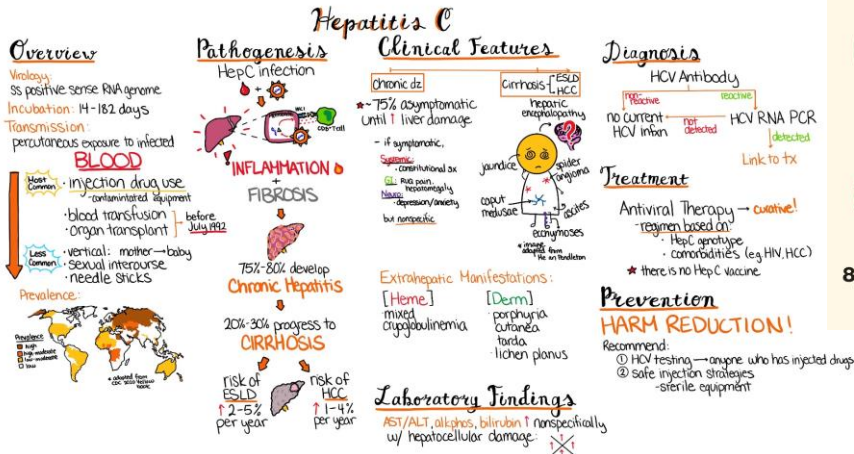
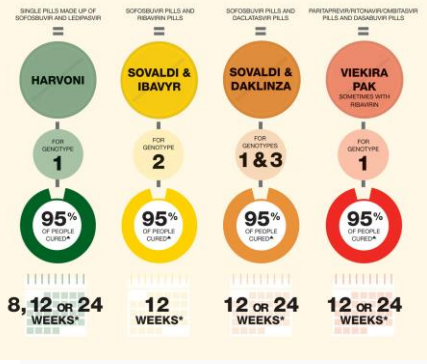
High Value Use Case: Hepatitis C Management



RHODES
GROUP

THE NEW HEP C TREATMENTS

TALK TO YOUR DOCTOR, NURSE OR CLINIC ABOUT GETTING
READY FOR TREATMENT



21

NM Health Information Interoperability Program

We have a lot to do in a short time
9/30/2021 end date

In the middle of every
difficulty lies opportunity
Albert Einstein



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22

Program Update

Thanks to our amazing staff and partners,
as of 9/30 we have completed

- Contracts with all our partners
- Program infrastructure implemented
- Upgraded IT capacity and business continuity
- Rebranding for the NM HIE
- The New Orion HIE Amadeus Shared Platform is Implemented (*data and interfaces are being transferred now*).
- Substance Use Case Disorder (SUD) is complete and being implemented



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23

FUNDING SUPPORT IS AVAILABLE

- Interface costs to assist in sharing data with the HIE
- Tools and consultation to better integrate HIE into clinical workflow



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24

IF YOU ARE INTERESTED IN JOINING SYNCRONYS AND/OR THE NEW VALUE- ADDED FEATURES

- NOW is the time to act.
- Contact your customer relationship manager today!



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25

Your Customer Relationship Managers



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QUESTIONS?

Call: (505) 938-9900

Email: info@synchronys.org

Visit: www.synchronys.org



27

THANK YOU!



28