

IMAGES

Using eHealthViewer through the SYNCRONYS portal to view diagnostic images



Overview

The growing number of Image Exchange participants make it possible to view diagnostic-quality images from the SYNCRONYS HIE clinical portal.

Steps to Take

From the Clinical Documents area of your patient's record:

[Print](#)

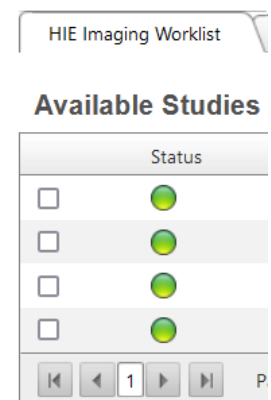
[Send via Portal](#)

[View Image](#)

1. Choose a radiology report to view.
2. If the report originates from an image exchange partner, you will be able to choose [View Image](#) from the upper right of the report.
3. The eHealthViewer® will launch from the browser, allowing you to see the image.

OR

1. Select the Images tab to display a worklist of all available images.
2. From the HIE Imaging Worklist, click into the empty box to the left of the images you want to view; you can select up to 4 studies at a time.
3. A **green** status button means that the image is in a cached state and will be retrieved quickly. An **amber** status button means that an image has been archived or is no longer in a cached state and will take longer to load.



You can also

The eHealthViewer® allows you to share a live session with any other HIE clinical portal user. Authorized users may be allowed to import images to your own PACS; they will receive instructions.

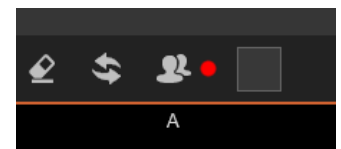


Image Exchange Participants and Comments

- Artesia General Hospital
- CHRISTUS St. Vincent RMC
- Holy Cross Medical Center (*coming soon*)
- NM Cancer Center
- NM Orthopaedic Associates (recent studies)
- Presbyterian Healthcare Services (*72-hour delay in precaching. Images available to launch from reports only*)
- Radiology Associates of Albuquerque
- Rehoboth McKinley Christian HCH (*coming soon*)
- UNMH/SRMC
- XRAYNM (*no precaching available, so images will take longer to load*) – including Cibola General, Gerald Champion, Kindred Hospital, Los Alamos, NWNM Women's Health Specialists, Farmington Family Practice, La Clinica de Pueblo, Santo Domingo Health Center, aka Kewa Pueblo Health Corporation