CMS Interoperability and Patient Access APIs
Frequently Asked Questions

What is the SYNCRONYS HIE?

SYNCRONYS is the designated Health Information Exchange (HIE) for the State of New Mexico. SYNCRONYS electronically exchanges relevant healthcare information from different provider organizations, like hospitals, clinics, and laboratories to create one record for each patient that can be viewed by healthcare professionals across the state. SYNCRONYS uses its interoperability solutions, high value use cases, and data analytic dashboards to support individual health, community health, and population health policy. This benefits patients who may receive better-informed and coordinated care while avoiding redundant testing.

What CMS API Resources are available, and how can they be used?

The New Mexico Health Care Authority (HCA) and SYNCRONYS have made available a new set of secure Application Programming Interfaces (API) resources in alignment with the CMS Interoperability and Patient Access Final Rule (CMS-99115-F), and compliant with the Health Insurance Portability and Accountability Act (HIPAA).

The following is a list of the FHIR® API Resources developed in accordance with CMS Interoperability Guidelines:
- Patient Access API - allows New Mexico fee-for-service clients using third party applications to access their health information
- Provider Directory API - utilizes information about the enrolled healthcare service providers provided monthly by the HCA
- Drug Formulary API - utilizes information from the HCA's drug formulary and drug coverage plan

What are SYNCRONYS CMS API example use cases?

The API resources can be used for seamless data exchange and will enable developers to integrate relevant data into their applications using Health Level 7 (HL7) Fast Healthcare Interoperability Resources (FHIR v4) and an interface programming method called RESTful APIs. The APIs will support the development of applications to allow:
- Patients to access their available health information
- Access to a Provider Directory
- Access the Drug Formulary for covered medications
- Comparison of the cost of services and medications

Detailed examples of the API use cases can be found on the SYNCRONYS website https://www.syncronys.org/contact-us/#api.

How can application developers participate?

FAQs, detailed use case examples, a training guide for software developers, and an application to become an approved developer can be found on the SYNCRONYS website (www.syncronys.org/contact-us/#api). Completed applications must be submitted through the SYNCRONYS help desk, help@syncronys.org.

If I'm approved, how do I obtain CMS APIs technical specifications and gain access to the APIs?

API specifications and credentials would be provided by SYNCRONYS upon approval of a developer's application by HCA.

How will I get notified as a developer of an upgrade or an issue affecting the APIs I have implemented in my application?

Registered developers will be periodically notified of known issues, upcoming patches, and upgrades to the APIs.

What should I do if I'm having a problem as a developer?

Email help@syncronys.org to submit a help request directly to SYNCRONYS.

What should I do if I'm having a problem as a patient accessing an application developed through this program?

Contact the SYNCRONYS Help Desk for assistance with your questions or issues.

Where can I find a list of new applications that have been developed?

As applications are developed and approved, they will be added to a list on this webpage:

https://www.syncronys.org/api-list/