



NEW MEXICO'S HEALTH INFORMATION EXCHANGE

This module will help users access and navigate the Hepatitis C dashboard. It is intended for clinical view users in user access roles 1-3 who will be able to see patient-level information and whose organizations have requested the optional HCV dashboard. All users will see a Hepatitis C Summary in patient records when applicable; however, the HCV dashboard offers information at a population health level.

# PREREQUISITES:



**(9:55 MIN.)** **Overview of SYNCRONYS and Initial Login**

**WATCH** **PRESENTATION HANDOUT**



**(1:15 MIN.)** **Getting Help or Reporting Problems**

**WATCH** **PRESENTATION HANDOUT**



**(3:51 MIN.)** **Viewing the Patient HCV Summary**

**WATCH** **PRESENTATION HANDOUT**



[www.syncronys.org/resources/#training](http://www.syncronys.org/resources/#training)



Recommended prerequisites include three learning modules: *Overview of SYNCRONYS and Initial Login*, *Getting Help or Reporting Problems*, and *Viewing the Patient HCV Summary* in the HIE clinical portal. These lessons are found on our website, [www.syncronys.org](http://www.syncronys.org), in the Resources and Training section, and they take less than 15 minutes to review.

# NAVIGATING THE HCV DASHBOARD OUTLINE



1. Logging into the Dashboard
2. Navigating the Dashboard
  - A. Hepatitis C Screening and Diagnosis Dashboard
  - B. Hepatitis C Treatment Dashboard
  - C. Testing/Treatment Details Tab
3. Downloading

This training will cover the following:

**1.Logging into the Dashboard:** We'll begin with an overview of how to access the system, ensuring everyone knows the steps to log in securely and efficiently.

**2.Navigating the Dashboard:** The core of the module will focus on exploring the dashboard itself. This section is broken down into key components:

1. First, we'll start with an introduction to the **Dashboard Overview**, giving you a high-level view of what's available.
2. Then, we'll dive into the details of testing and treatment, exploring metrics and filters that provide insights into the population.

**3.Downloading:** We'll wrap up by showing you how to export the data for further analysis or reporting purposes. This step ensures you can use the insights gained from the dashboard outside of the system.

## LOGGING INTO THE DASHBOARD



Logging into the dashboard

## OPENING THE DASHBOARD

<https://syncronys.orionhealthcloud.com>



Please enter your user ID and password

User ID

Password

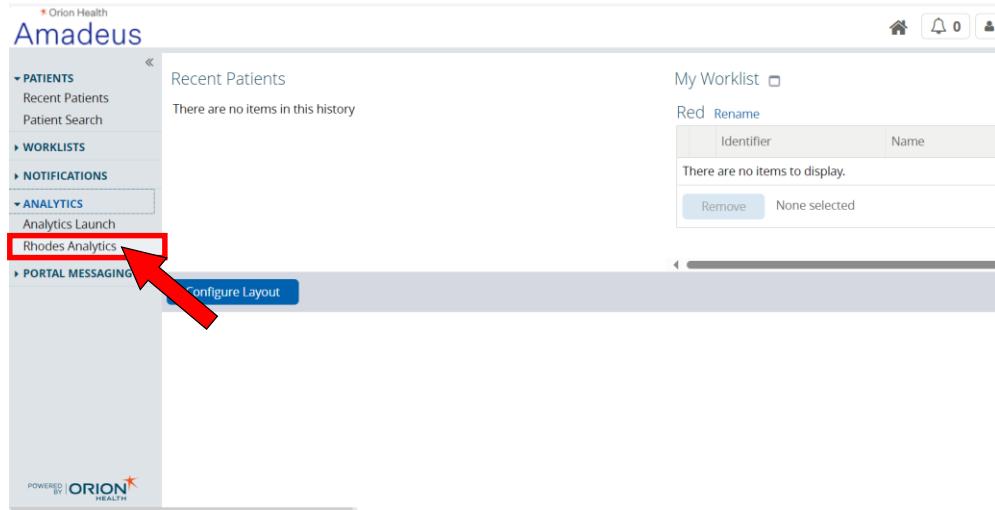
[Forgot your password?](#)

*Please note that in early 2026, login procedures will change as we implement multifactor authentication.*



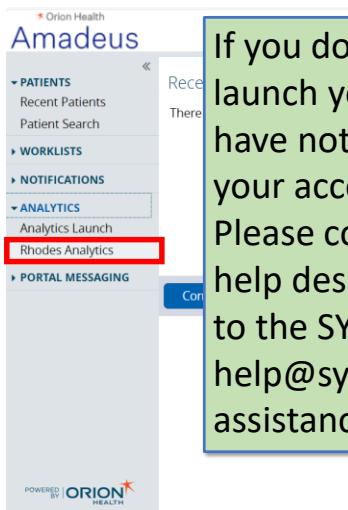
To access the HCV dashboard, you must log into the SYNCRONYS Portal using your user ID and password. Please note that in early 2026, login procedures will change as we implement multifactor authentication.

# OPENING THE DASHBOARD



After logging in, your home page navigation menu on the left of the screen includes an Analytics section. Expand the section to access the HCV dashboard by clicking on “Rhodes Analytics.”

## OPENING THE DASHBOARD

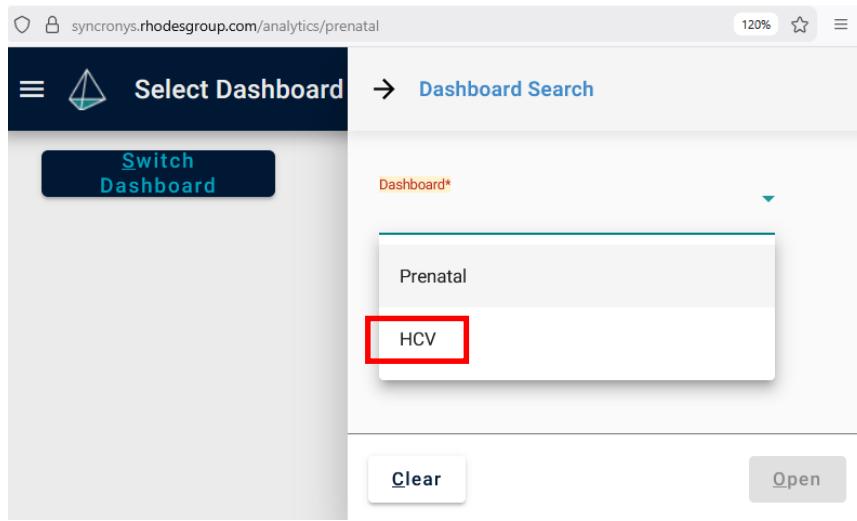


If you do not have this menu item, or if it fails to launch you into the HCV dashboard, you either have not been given access to this dashboard, or your account has not been configured correctly. Please contact your end user administrator or help desk if one exists. If not, you can reach out to the SYNCRONYS help desk at [help@syncronys.org](mailto:help@syncronys.org) or 505-938-9999 for assistance.



If you do not have this menu item, or if it fails to launch you into the HCV dashboard, you either have not been given access to this dashboard, or your account has not been configured correctly. Please contact your end user administrator or help desk if one exists. If not, you can reach out to the SYNCRONYS help desk at [help@syncronys.org](mailto:help@syncronys.org) or 505-938-9999 to request access to this dashboard.

## OPENING THE DASHBOARD



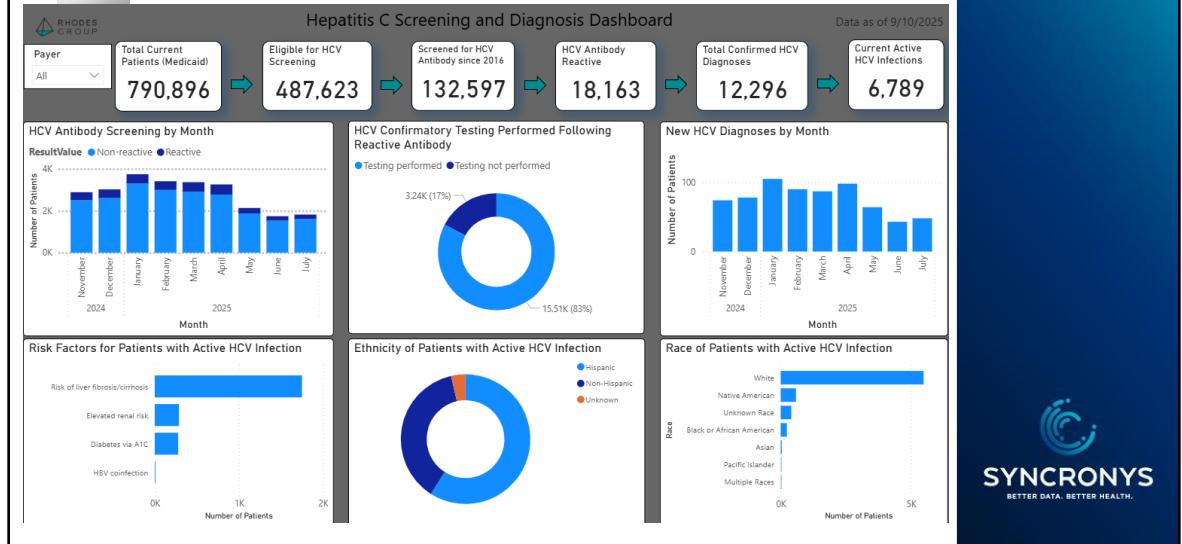
This opens the dashboard landing page where you can choose which dashboard to view. Expand the drop-down menu, select *HCV*, and click *Open*. The *HCV Dashboard* will launch.

## NAVIGATING THE DASHBOARD



Navigating the Prenatal Dashboard

## HCV DASHBOARD: SCREENING AND DIAGNOSIS TAB



As part of our surveillance system for tracking HCV screening and active infections since 2016, the first tab of the HCV Dashboard describes the population being analyzed. The **Total Current Medicaid Patients** in the SYNCRONYS database shows the population eligible for HCV screening, the number who have been screened for HCV, the total confirmed HCV diagnoses, and the number of current active HCV infections. As of September 10, 2025, when this screenshot was prepared, the dashboard displayed a total of 132,597 Medicaid patients who have been screened for HCV. Based on clinical guidelines, this demonstrates that only 27% of eligible patients were ever screened for HCV. Additionally, there were 6,789 patients with active infection, or roughly 0.9% of the Medicaid population documented in the database.

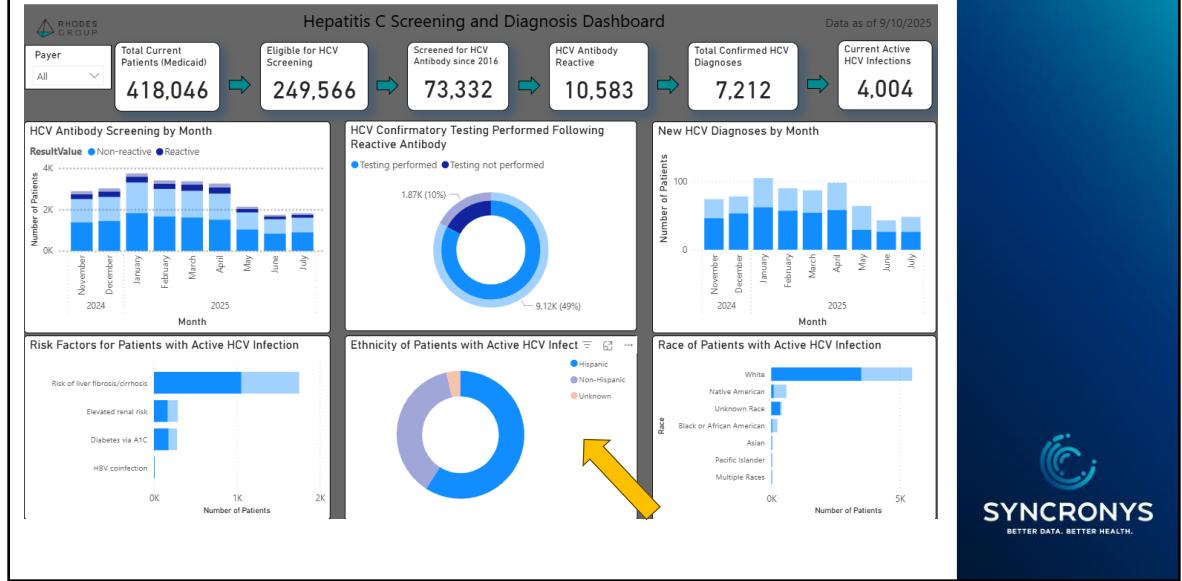
In the top left corner, the end-user can filter the dashboard insights by payer group. Payer groups will only have access to data for their current enrolled members.

The box with the number of **Total Confirmed HCV Diagnoses** in the top flow diagram is the count of unique patients who had an initial detectable viral load with or without an HCV antibody screen since 2016.

The visuals in the dashboard show monthly trends in HCV antibody screening and

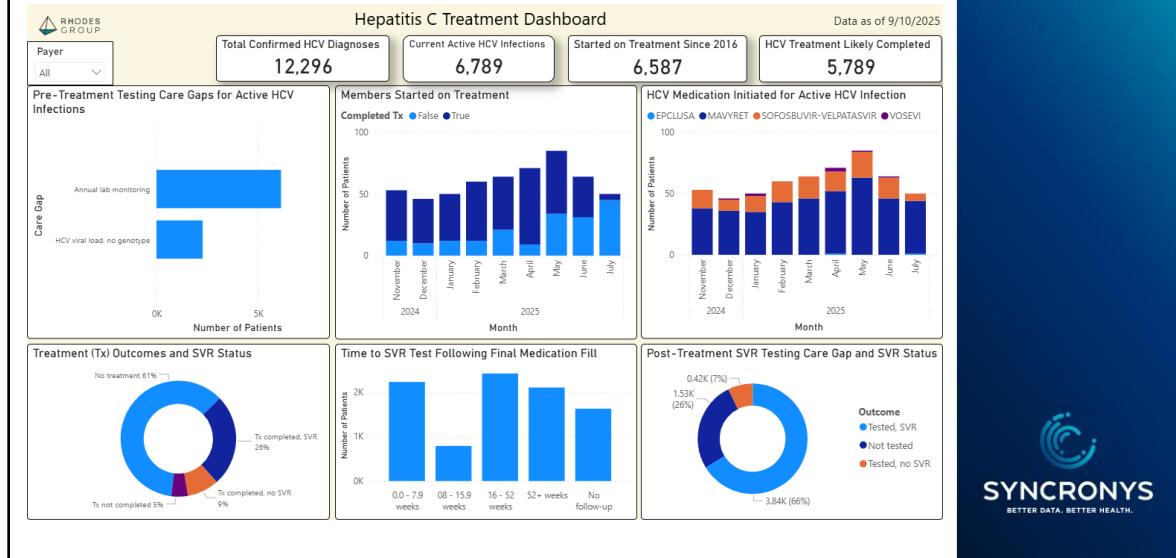
diagnoses offering insights on these outcomes over time. Risk factors such as liver fibrosis/cirrhosis, elevated renal risk, diabetes, and HBV coinfection are the most prevalent emphasizing populations for potential early intervention. Active infections are further filtered by ethnicity and race.

## INTERACTIVE VISUALS



Some visuals are interactive, enabling the dashboard-user to apply filters across visuals. For example, if you wanted to see which risk factors predominate in patients with active HCV infection and who identified as Hispanic, you would select the chart segment for Ethnicity = "Hispanic." You can also see the trend of active HCV infections over time for this population in the visual entitled **New HCV Diagnoses by Month**.

## HCV DASHBOARD: TREATMENT TAB



The second tab of the HCV Dashboard focuses on treatment and sustained virologic response (SVR). For example, out of the 6,789 active infections, 5,789 have likely completed treatment as determined by an SVR test.

In the top left corner, you can filter the dashboard insights by payer group. Payers will only have access to data for their currently enrolled members.

The visuals on this tab provide insights on number of patients started on treatment and medication initiated based on Medicaid claims data.

The **Treatment Outcomes and SVR Status** visual displays the distribution of the 12,296 patients with a confirmed HCV diagnosis by whether they completed treatment. Completion of treatment is **defined by guideline-based regimens for adults with chronic HCV and compensated cirrhosis who are treatment-naïve (e.g., 8-weeks for Mavyret MAV-ih-reht and 12-weeks for Epclusa ep-KLOO-suh)**. Among those who completed treatment, the groups are further categorized by SVR achievement status, which is defined as an HCV RNA test undetectable post-treatment.

The **Time to SVR Test Following Final Medication Fill** visual displays the number of

patients diagnosed with HCV categorized by when their SVR test was completed following the final prescription fill date. The date range reflects both the treatment duration remaining (e.g., 4 weeks) and the guideline-recommended 12–weeks post-treatment period for SVR testing.

The **Post-Treatment SVR Testing Care Gap and SVR Status** visual displays the number of patients diagnosed with HCV grouped by whether they received an SVR test following treatment. Among those tested, which could be **at any time after the final HCV medication fill date**, results are further categorized by SVR achievement status which is defined as an HCV RNA test undetectable post-treatment.

## TESTING/TREATMENT DETAILS TAB

**Total Patients (Medicaid)**

**78,108**

**Filter by Test/Medication Filled**

Deselect all  
 HCV Antibody Screen  
 HCV Genotype  
 HCV Viral load RNA (IU/mL)  
 Prescription Filled

**Payer**  
 Payer 1

**Event Date**  
 -

MedicaidID	Payer	EventDate	ItemType	ResultValue	Last_Name	First_Name
ID100034	Payer 1	3/23/2022	HCV Antibody Screen	Reactive	Mouse	Missy
ID100034	Payer 1	3/24/2022	HCV Viral load RNA (IU/mL)	39400	Mouse	Missy
ID100034	Payer 1	5/16/2022	HCV Antibody Screen	Reactive	Mouse	Missy
ID100034	Payer 1	5/17/2022	HCV Viral load RNA (IU/mL)	49300	Mouse	Missy
ID100034	Payer 1	5/25/2022	HCV Genotype	1a	Mouse	Missy
ID100034	Payer 1	9/2/2022	Prescription Filled	MAVRET (28 days supply)	Mouse	Missy
ID100034	Payer 1	9/27/2022	Prescription Filled	MAVRET (28 days supply)	Mouse	Missy
ID100034	Payer 1	11/24/2022	HCV Viral load RNA (IU/mL)	0	Mouse	Missy
ID100121	Payer 1	2/21/2022	HCV Antibody Screen	Non-reactive	Duck	Dottie
ID100689	Payer 1	2/28/2022	HCV Viral load RNA (IU/mL)	706000	Dino	Rex
ID100689	Payer 1	5/3/2022	HCV Viral load RNA (IU/mL)	1430000	Dino	Rex
ID100689	Payer 1	5/12/2022	HCV Genotype	1a	Dino	Rex
ID100689	Payer 1	5/20/2022	Prescription Filled	MAVRET (28 days supply)	Dino	Rex
ID100689	Payer 1	6/14/2022	Prescription Filled	MAVRET (28 days supply)	Dino	Rex
ID100689	Payer 1	10/10/2022	HCV Viral load RNA (IU/mL)	0	Dino	Rex
ID200003	Payer 1	9/20/2024	HCV Antibody Screen	Reactive	Cat	Oliver
ID200003	Payer 1	9/20/2024	HCV Viral load RNA (IU/mL)	25400	Cat	Oliver
ID200095	Payer 1	9/26/2023	HCV Antibody Screen	Non-reactive	Lynx	Tom
ID200095	Payer 1	9/27/2023	HCV Antibody Screen	Non-reactive	Lynx	Tom
ID200474	Payer 1	1/31/2024	HCV Antibody Screen	Non-reactive	Kat	Kit
ID200474	Payer 1	2/1/2024	HCV Antibody Screen	Non-reactive	Kat	Kit
ID200474	Payer 1	8/10/2024	HCV Antibody Screen	Non-reactive	Kat	Kit
ID200474	Payer 1	8/11/2024	HCV Antibody Screen	Non-reactive	Kat	Kit
ID300908	Payer 1	4/12/2022	HCV Viral load RNA (IU/mL)	7740000	Bird	Sam
ID300908	Payer 1	4/15/2022	HCV Genotype	1a	Bird	Sam
ID300908	Payer 1	5/13/2022	Prescription Filled	SOFOBUVIR-VELPATASVIR (28 days supply)	Bird	Sam
ID300908	Payer 1	6/7/2022	Prescription Filled	SOFOBUVIR-VELPATASVIR (28 days supply)	Bird	Sam
ID300908	Payer 1	7/7/2022	Prescription Filled	SOFOBUVIR-VELPATASVIR (28 days supply)	Bird	Sam

The **Testing/Treatment Details Tab** enables a deep dive into key details about the patients who have been tested and treated for HCV. Please note that, for privacy and training purposes, test data was used to populate the fields you see here.

Reviewing the left filter panel you'll find the following information:

1. **Total Patients** based on filters applied.
2. Ability to **Filter by Test/Medication Filled**. Different filters can be applied based on type of event: HCV Antibody Screen, HCV Genotype, HCV Viral load RNA, and Prescription Filled.
3. **Payer** filter. Payer groups will only have access to data for their current enrolled members.
4. The **Event Date** filters patients based on the date of the different events. This is particularly useful for focusing on patients detected during specific periods.

The **Patient Demographics Table** on the rest of the screen includes:

1. **Medicaid ID** for matching patients,
2. **Payer** filter. Payer groups will only have access to data for their current enrolled members,
3. **Event Date**, associated events (i.e., **Item Type**) with **Result Values**,

4. and Demographics such as **Last Name, First Name**.

As you can see in the screenshot, the **Patient Demographics Table** can be used as a timeline for patient events. In the middle rows of the table, we can use Rex Dino as an example. You can see the history of detectable HCV viral load RNA tests as well as an HCV genotype, 1a. The patient was treated with Mavyret **MAV-ih-reht**, filling his prescriptions on 5/20/2022 and 6/14/2022. This patient had an SVR test that was non-detectable on 10/10/2022.

There is a scroll bar at the bottom of the page that reveals additional patient demographic information.

## TESTING/TREATMENT DETAILS TAB



Scrolling over to the right of the table we can find additional patient demographics including:

- **DOB, Gender, Home Phone Number, Address, Enrollment Start, Race and Ethnicity.**
- There is an additional column that will designate the **First Detectable** HCV Viral Load RNA in the patient's history.

## TESTING/TREATMENT DETAILS TAB

The screenshot shows the Synchrony dashboard with the 'TESTING/TREATMENT DETAILS TAB' selected. The interface includes a sidebar with filters for 'Test/Medication Filled', 'Payer', and 'Event Date'. The main area displays a 'Patient Demographics Table' with columns for DOB, Gender, Home Phone Number, Address Line 1, Address City, Enrollment Start, Race, Ethnicity, and First Detectable. A yellow arrow points to the 'Filters' button in the top right corner of the main area. A green arrow points to the scroll bar of the Patient Demographics Table. A blue arrow points to the 'True' checkbox in the expanded filter pane for the 'FirstDetectable' field.

On the far upper right corner of the **Treating/Treatment Details Tab**, there is an option to apply additional filters.

Expand the filters menu by selecting the left arrow (see the yellow arrow). Click on the scroll bar of the **Patient Demographics Table** (see the green arrow) to see **Filters on this Visual** under the menu pane. Select **First Detectable** option (see the orange arrow) and then select the **True** box (see the blue arrow). This will show you only the first HCV Viral Load RNA results for each patient.

You can also use this filter pane to search for patients based on Medicaid ID. This would render all events for this patient related to HCV testing and treatment going back to 2016.

# NOTES TAB

**NOTES**

- Patients included in this dashboard are currently enrolled in Medicaid.
- Data history goes back to 2016.
- Data included in this dashboard is updated every 2 months.
- There is a 7-week delay in Medicaid claims data populating the medication date.



Screening and Diagnosis   Treatment   Testing/Treatment Details   Notes

 **SYNCRONYS**  
BETTER DATA. BETTER HEALTH.

The **Notes** tab includes disclaimers regarding the data included in the dashboards and the frequency of updates.



## DOWNLOADING FILES



Let's talk about downloading, or exporting, files

## DOWNLOADING FILES



### Step 1

- Hover your mouse anywhere over the table to activate the options menu

Total Patients (Medicaid) **78,108**

Filter by Test/Medication Filled

 Deselect all  
 HCV Antibody Screen  
 HCV Genotype  
 HCV Viral load RNA (IU/ml)  
 Prescription Filled

Payer

Payer 1

EventDate

1/1/2022 - 12/31/2024

MedicalID	Payer	EventDate	ItemType	ResultValue	Last_Name	First_Name
I0100034	Payer 1	3/23/2022	HCV Antibody Screen	Reactive	Mouse	Missy
I0100034	Payer 1	3/24/2022	HCV Viral load RNA (IU/ml)	39400	Mouse	Missy
I0100034	Payer 1	5/16/2022	HCV Antibody Screen	Reactive	Mouse	Missy
I0100034	Payer 1	5/17/2022	HCV Viral load RNA (IU/ml)	49300	Mouse	Missy
I0100034	Payer 1	5/25/2022	HCV Genotype	1a	Mouse	Missy
I0100034	Payer 1	9/2/2022	Prescription Filled	MAVYRET (28 days supply)	Mouse	Missy
I0100034	Payer 1	9/27/2022	Prescription Filled	MAVYRET (28 days supply)	Mouse	Missy
I0100034	Payer 1	11/24/2022	HCV Viral load RNA (IU/ml)	0	Mouse	Missy
I0200121	Payer 1	2/21/2022	HCV Antibody Screen	Non-reactive	Duck	Dottie
I0200699	Payer 1	2/28/2022	HCV Viral load RNA (IU/ml)	706000	Dino	Rex
I0200699	Payer 1	5/3/2022	HCV Viral load RNA (IU/ml)	1430000	Dino	Rex
I0200699	Payer 1	5/12/2022	HCV Genotype	1a	Dino	Rex
I0200699	Payer 1	5/20/2022	Prescription Filled	MAVYRET (28 days supply)	Dino	Rex
I0200699	Payer 1	6/14/2022	Prescription Filled	MAVYRET (28 days supply)	Dino	Rex
I0200699	Payer 1	10/10/2022	HCV Viral load RNA (IU/ml)	0	Dino	Rex
I0200003	Payer 1	9/20/2024	HCV Antibody Screen	Reactive	Cat	Oliver
I0200003	Payer 1	9/20/2024	HCV Viral load RNA (IU/ml)	25400	Cat	Oliver
I0200009	Payer 1	9/26/2023	HCV Antibody Screen	Non-reactive	Lynx	Tom
I0200095	Payer 1	9/27/2023	HCV Antibody Screen	Non-reactive	Lynx	Tom
I0200474	Payer 1	1/31/2024	HCV Antibody Screen	Non-reactive	Kat	Kit
I0200474	Payer 1	2/1/2024	HCV Antibody Screen	Non-reactive	Kat	Kit
I0200474	Payer 1	8/10/2024	HCV Antibody Screen	Non-reactive	Kat	Kit
I0200474	Payer 1	8/11/2024	HCV Antibody Screen	Non-reactive	Kat	Kit
I0300908	Payer 1	4/12/2022	HCV Viral load RNA (IU/ml)	7740000	Bird	Sam
I0300908	Payer 1	4/15/2022	HCV Genotype	1a	Bird	Sam
I0300908	Payer 1	5/13/2022	Prescription Filled	SOFOSBUVIR-VELPATASVIR (28 days supply)	Bird	Sam
I0300908	Payer 1	6/7/2022	Prescription Filled	SOFOSBUVIR-VELPATASVIR (28 days supply)	Bird	Sam
I0300908	Payer 1	7/7/2022	Prescription Filled	SOFOSBUVIR-VELPATASVIR (28 days supply)	Bird	Sam

...
...
...

This is the first step in downloading files from the dashboard. Hover your mouse anywhere over the table to activate the options menu (see yellow arrow).

# DOWNLOADING FILES

## Step 1

- Hover your mouse anywhere over the table

## Step 2

- Click on the ellipsis

Total Patients (Medicaid) **78,108**

Filter by Test/Medication Filled

Deselect all

HCV Antibody Screen

HCV Genotype

HCV Viral load RNA (IU/ml)

Prescription Filled

Payer **Payer 1**

EventDate **1/1/2022**  **12/31/2024**

MedicalID	Payer	EventDate	ItemType	ResultValue	Last_Name	First_Name
I010034	Payer 1	3/23/2022	HCV Antibody Screen	Reactive	Mouse	Missy
I010034	Payer 1	3/24/2022	HCV Viral load RNA (IU/ml)	39400	Mouse	Missy
I010034	Payer 1	5/16/2022	HCV Antibody Screen	Reactive	Mouse	Missy
I010034	Payer 1	5/17/2022	HCV Viral load RNA (IU/ml)	49300	Mouse	Missy
I010034	Payer 1	5/25/2022	HCV Genotype	1a	Mouse	Missy
I010034	Payer 1	9/2/2022	Prescription Filled	MAVYRET (28 days supply)	Mouse	Missy
I010034	Payer 1	9/27/2022	Prescription Filled	MAVYRET (28 days supply)	Mouse	Missy
I010034	Payer 1	11/24/2022	HCV Viral load RNA (IU/ml)	0	Mouse	Missy
I010121	Payer 1	2/21/2022	HCV Antibody Screen	Non-reactive	Duck	Dottie
I010689	Payer 1	2/28/2022	HCV Viral load RNA (IU/ml)	706000	Dino	Rex
I010689	Payer 1	5/3/2022	HCV Viral load RNA (IU/ml)	1430000	Dino	Rex
I010689	Payer 1	5/12/2022	HCV Genotype	1a	Dino	Rex
I010689	Payer 1	5/20/2022	Prescription Filled	MAVYRET (28 days supply)	Dino	Rex
I010689	Payer 1	6/14/2022	Prescription Filled	MAVYRET (28 days supply)	Dino	Rex
I010689	Payer 1	10/10/2022	HCV Viral load RNA (IU/ml)	0	Dino	Rex
I020003	Payer 1	9/20/2024	HCV Antibody Screen	Reactive	Cat	Oliver
I020003	Payer 1	9/20/2024	HCV Viral load RNA (IU/ml)	25400	Cat	Oliver
I020095	Payer 1	9/26/2022	HCV Antibody Screen	Non-reactive	Lynx	Tom
I020095	Payer 1	9/27/2022	HCV Antibody Screen	Non-reactive	Lynx	Tom
I020474	Payer 1	1/31/2024	HCV Antibody Screen	Non-reactive	Kat	Kit
I020474	Payer 1	2/1/2024	HCV Antibody Screen	Non-reactive	Kat	Kit
I020474	Payer 1	8/10/2024	HCV Antibody Screen	Non-reactive	Kat	Kit
I020474	Payer 1	8/11/2024	HCV Antibody Screen	Non-reactive	Kat	Kit
I030908	Payer 1	4/12/2022	HCV Viral load RNA (IU/ml)	7740000	Bird	Sam
I030908	Payer 1	4/15/2022	HCV Genotype	1a	Bird	Sam
I030908	Payer 1	5/13/2022	Prescription Filled	SOFOSBUVIR-VELPATASVIR (28 days supply)	Bird	Sam
I030908	Payer 1	6/7/2022	Prescription Filled	SOFOSBUVIR-VELPATASVIR (28 days supply)	Bird	Sam
I030908	Payer 1	7/7/2022	Prescription Filled	SOFOSBUVIR-VFI-PATASVIR (28 days supply)	Bird	Sam

Next, click on the ellipsis icon (three dots) in the upper-right corner of the table to open the options menu

# DOWNLOADING FILES

## Step 1

- Hover your mouse anywhere over the table

## Step 2

- Click on the ellipsis

## Step 3

- Select "Export Data"

The screenshot shows a data table with a context menu open. The table has columns: MedicaiID, Payer, EventDate, ItemType, ResultValue, Last\_Name, and First\_Name. The context menu includes options: Export data (highlighted with a yellow arrow), Show as a table, Spotlight, Get insights, Sort descending, Sort ascending, and Sort by.

MedicaiID	Payer	EventDate	ItemType	ResultValue	Last_Name	First_Name
I0100034	Payer 1	3/23/2022	HCV Antibody Screen	Reactive	Mouse	Missy
I0100034	Payer 1	3/24/2022	HCV Viral load RNA (IU/mL)	39400	Mouse	Missy
I0100034	Payer 1	5/6/2022	HCV Antibody Screen	Reactive	Mouse	Missy
I0100034	Payer 1	5/17/2022	HCV Viral load RNA (IU/mL)	49300	Mouse	Missy
I0100034	Payer 1	5/25/2022	HCV Genotype	1a	Mouse	Missy
I0100034	Payer 1	9/2/2022	Prescription Filled	MAVYRET (28 days supply)	Mouse	Missy
I0100034	Payer 1	9/27/2022	Prescription Filled	MAVYRET (28 days supply)	Mouse	Missy
I0100034	Payer 1	11/24/2022	HCV Viral load RNA (IU/mL)	0	Mouse	Missy
I008121	Payer 1	2/1/2022	HCV Antibody Screen	Non-reactive	Duck	Dottie
I010689	Payer 1	2/28/2022	HCV Viral load RNA (IU/mL)	706000	Dino	Rex
I010689	Payer 1	5/3/2022	HCV Viral load RNA (IU/mL)	1430000	Dino	Rex
I010689	Payer 1	5/12/2022	HCV Genotype	1a	Dino	Rex
I010689	Payer 1	5/20/2022	Prescription Filled	MAVYRET (28 days supply)	Dino	Rex
I010689	Payer 1	6/14/2022	Prescription Filled	MAVYRET (28 days supply)	Dino	Rex
I010689	Payer 1	10/10/2022	HCV Viral load RNA (IU/mL)	0	Dino	Rex
I020003	Payer 1	9/20/2022	HCV Antibody Screen	Reactive		
I020003	Payer 1	9/20/2022	HCV Viral load RNA (IU/mL)	25400		
I020095	Payer 1	9/26/2022	HCV Antibody Screen	Non-reactive		
I020095	Payer 1	9/27/2022	HCV Antibody Screen	Non-reactive		
I0200474	Payer 1	1/31/2022	HCV Antibody Screen	Non-reactive		
I0200474	Payer 1	2/1/2022	HCV Antibody Screen	Non-reactive		
I0200474	Payer 1	8/10/2022	HCV Antibody Screen	Non-reactive		
I0200474	Payer 1	8/11/2022	HCV Antibody Screen	Non-reactive		
I0200908	Payer 1	4/12/2022	HCV Viral load RNA (IU/mL)	7740000		
I0200908	Payer 1	4/15/2022	HCV Genotype	1a		
I0200908	Payer 1	5/13/2022	Prescription Filled	SOFOSBUVIR-VELPATASVIR		
I0200908	Payer 1	6/7/2022	Prescription Filled	SOFOSBUVIR-VELPATASVIR		
I0200908	Payer 1	7/7/2022	Prescription Filled	SOFOSBUVIR-VELPATASVIR		

From the dropdown menu, select 'Export Data' to initiate the process of downloading the information

# DOWNLOADING FILES

## Step 1

- Hover your mouse anywhere over the table

## Step 2

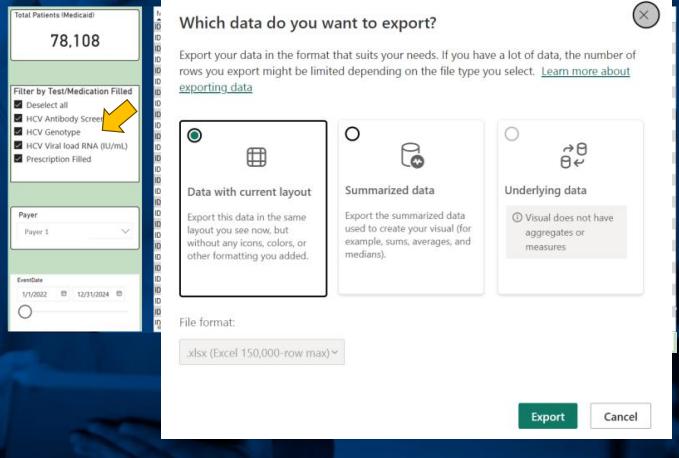
- Click on the ellipsis

## Step 3

- Select "Export Data"

## Step 4

- Select "Data with current layout" option



Choose 'Data with current layout' to export the table as it is displayed, including any filters or formatting you've applied.

# DOWNLOADING FILES

## Step 1

- Hover your mouse anywhere over the table

## Step 2

- Click on the ellipsis

## Step 3

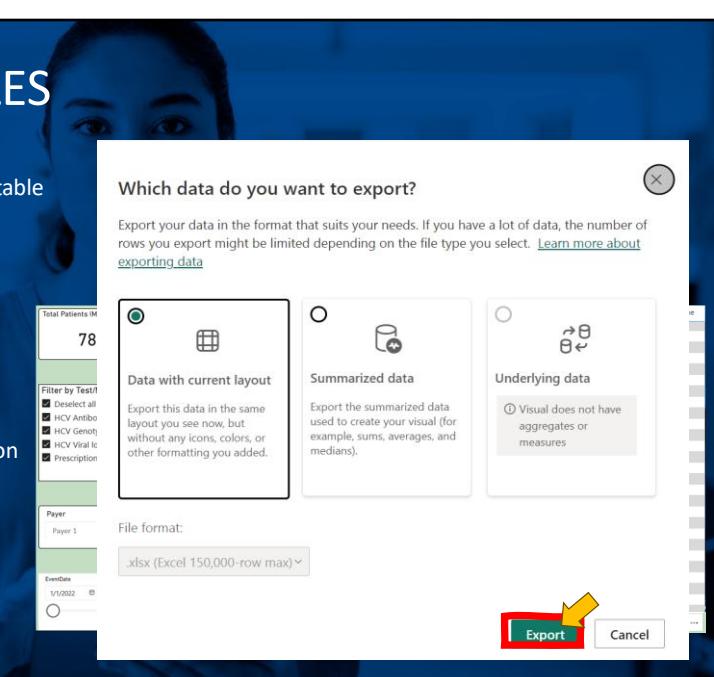
- Select “Export Data”

## Step 4

- Select “Data with current layout” option

## Step 5

- Click “Export”
- File will automatically download



Finally, click the 'Export' button to download the file. The file will be saved automatically in your selected format. Whatever filters you have set prior to exporting your file will be applied to the downloaded file.

## SWITCHING BETWEEN DASHBOARDS



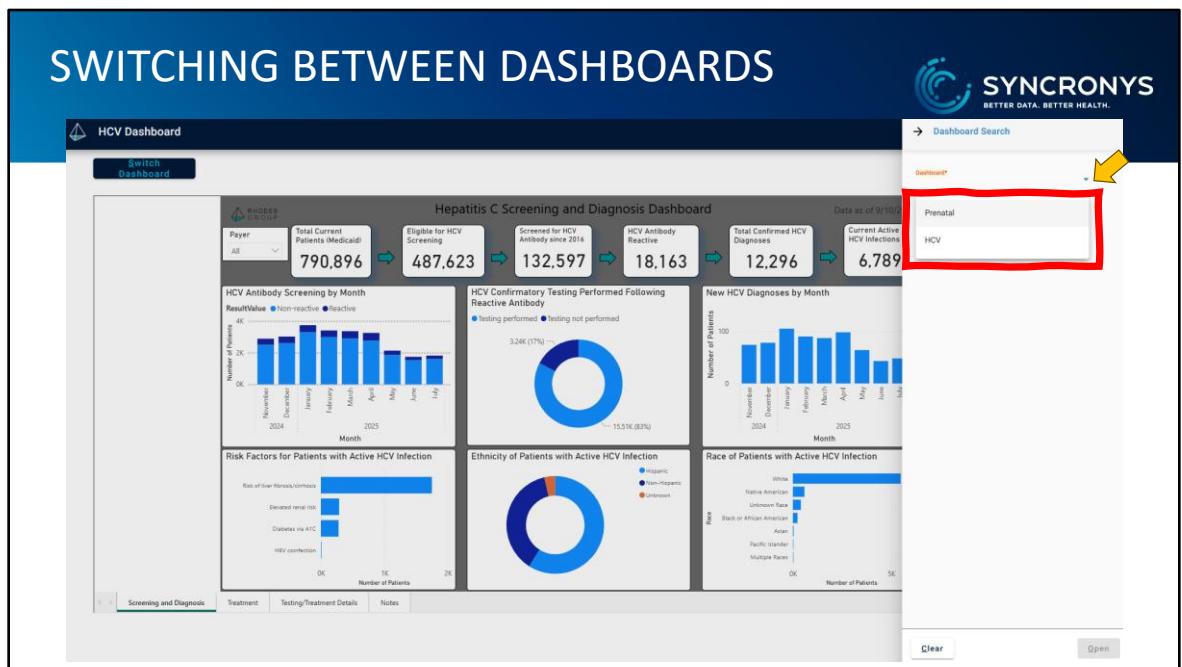
If you have access to multiple Rhodes Analytics dashboards, you can easily switch from one to the other.

# SWITCHING BETWEEN DASHBOARDS



Simply use the **Switch Dashboard** button in the upper left corner of the page.

## SWITCHING BETWEEN DASHBOARDS



The screenshot shows the HCV Dashboard interface. At the top right, there is a dropdown menu titled "Dashboard" with a red box and a yellow arrow pointing to it. The menu contains two options: "Prenatal" and "HCV". Below the dashboard, there are several data visualizations including bar charts and donut charts, and a navigation bar with tabs for "Screening and Diagnosis", "Treatment", "Testing/Treatment Details", and "Notes".

A dialog box will open to give you the option to choose the dashboard you want to view. Expand the drop-down menu and, in this case, select **Prenatal**.

# SWITCHING BETWEEN DASHBOARDS



Then select **Open** and the HCV dashboard will switch to the Prenatal dashboard.



## FURTHER TRAINING

### NAVIGATING THE MATERNAL HEALTH DASHBOARD

[www.syncronys.org/resources/#training](http://www.syncronys.org/resources/#training)



If you haven't received training on the prenatal dashboard, please see the Navigating the Maternal Health Dashboard module in the HIE clinical portal found on our website, [www.syncronys.org](http://www.syncronys.org), in the Resources and Training section.

THANK YOU!



Thank you!