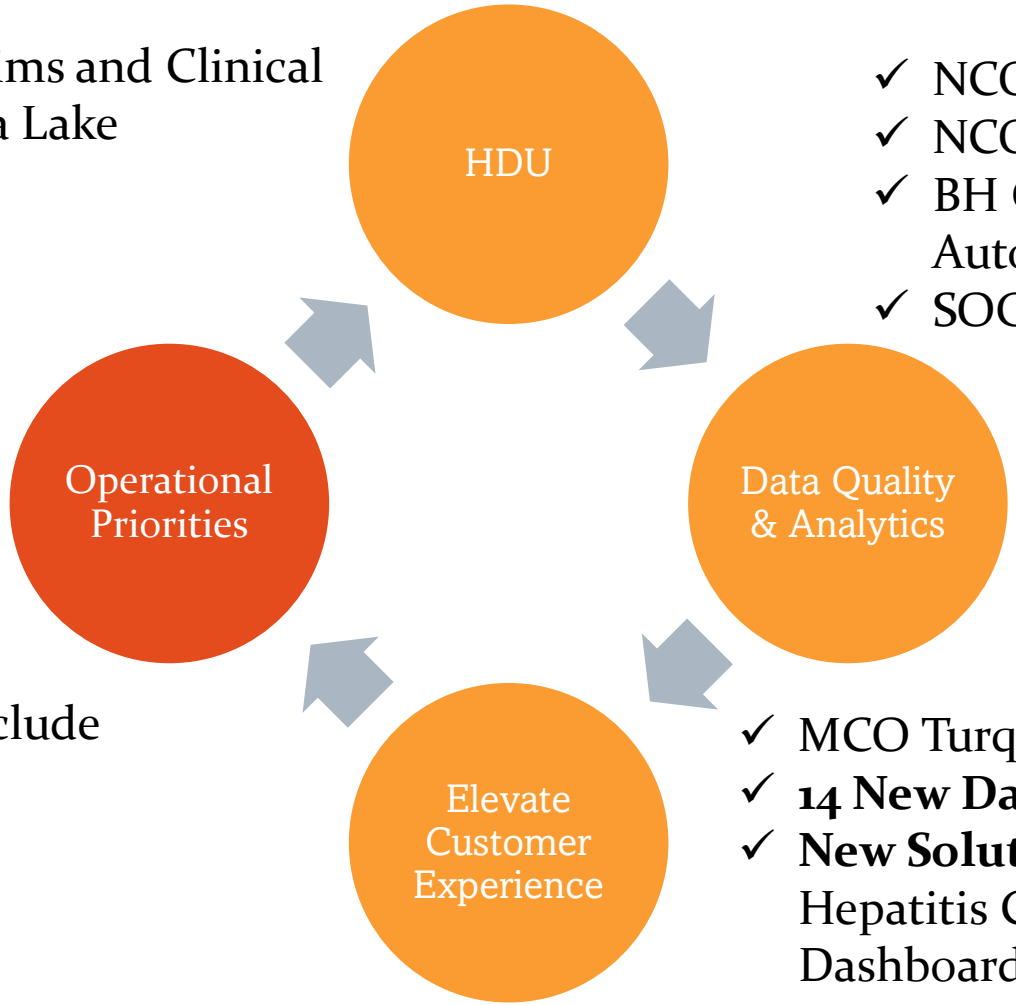
Look Ahead: HIE to HDU

TERRI STEWART
CEO/President,
SYNCRONYS

2025 YTD Achievements

- ✓ Resp.Net Pilot
- ✓ Combine Medicaid Claims and Clinical Data in Orchestral Data Lake

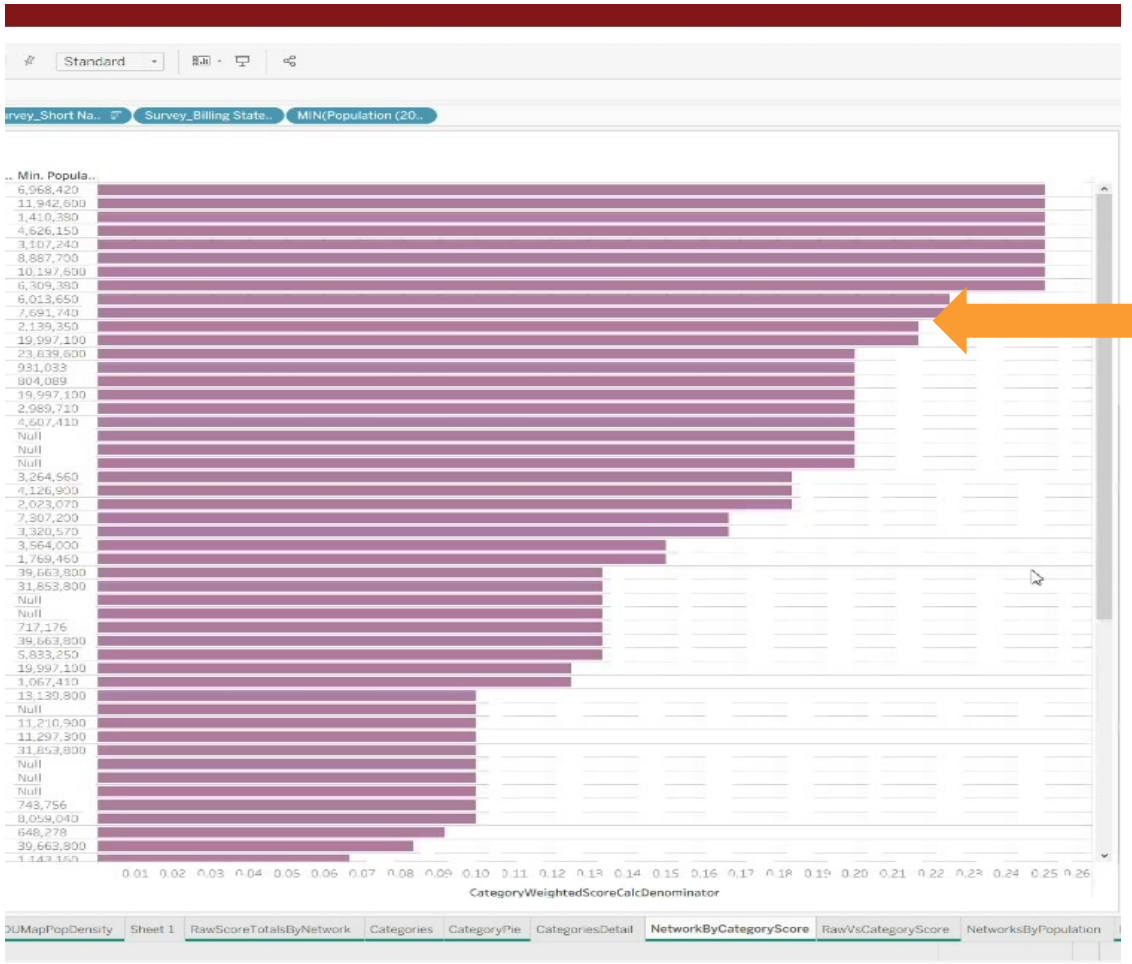


- ✓ NCQA DAV Review in Process
- ✓ NCQA CCDA Outbound Feeds
- ✓ BH CSV Files Validation Automation Process
- ✓ SOGI Data Changes

- ✓ AWS Migration Proof of Concept
- ✓ Staff Training Program
- ✓ SOC 2 Renewal
- ✓ HITRUST Pre-Assessment
- ✓ USAC RFP expanded to include Cybersecurity tools

- ✓ MCO Turquoise Care Onboarding
- ✓ **14 New Data Sources**
- ✓ **New Solutions:** CCBHC Dashboard, Hepatitis C DSIPT, Maternal Health Dashboard, Health Equity Map and PACMan

How do we compare?



SYNCRONYS

SEPTEMBER 14, 2020

Contract with HSD

OCTOBER 1, 2021

HSD Accepted HIE as ready for production

2022 -2023

Brand Trust, SOC 2 Type 2, improve data quality and financial stability

AUGUST 2024

Medicaid Enterprise System Certification

DECEMBER 2024

NCQA DAV

Evolving Opportunities

FEDERAL LANDSCAPE

CMS Request For Information June 2025

- Health Technology Ecosystem

OBBBA H.R.1 – July 2025

- Rural Health Transformation Program

CMS Interoperability Framework – July 30, 2025

- Event at the White house, CMS announced a voluntary criteria for data exchange

Health Ecosystem RFI

SOUGHT INPUT FROM THE PUBLIC REGARDING:

- The market of digital health products for Medicare beneficiaries
- The state of data interoperability and broader health technology infrastructure

CMS received nearly 1,400 responses!

Rural Health Transformation

SYNCRONYS WORKS TO:

- Consolidate health data sources
- Reduce waste of duplicative procedures
- Enable shared services to improve care coordination and patient outcomes,
- Support public health
- Enhance cost-efficiency across state agencies and healthcare providers
- Empower health professionals and patients with actionable insights

SYNCRONYS' technology, interoperability, quality improvement and care coordination fall under several allowable state uses of Rural Health Transformation (RHT) Funding, and aligns with the development of a Health Data Utility (HDU) in New Mexico.

Rural Health Transformation

SUGGESTED USE CASES TO NM MEDICAID

- **Enhancing the clinical data repository** by funding the cost charged by the electronic health record (EHR) vendors for 14 rural hospitals, 21 rural clinics and 10 FQHCs
- **Providing the annual subscription** of Core Solutions for 22 rural hospitals and 3,540 rural Medicaid Providers over the 5 years of the Rural Healthcare
- **Patient Portal:** Single access point for patients, aligning with CMS Interoperability Framework, using CMS digital identity credentials
- **SDOH Data Exchange and Interoperability** across CLRS Platforms
- **State Rural Health Dashboard:** Upgrade to health equity map
- **Smart Identity AI** to proactively identify individuals with undiagnosed conditions
- **Providing a backup** for health systems and hospitals continuity of operations due to Cyberattacks or natural disasters
- **Connecting Emergency Service Transports** – ImageTrend
- **Implementing Digital Adoption Professionals** transformation team
- **Bed Registry dashboard**
- **Advanced Directives Registry**
- **Supporting statewide master person index**
- **Medicaid work requirements reporting**

CMS Interoperability Framework

CMS HEALTH TECHNOLOGY ECOSYSTEM

It's a Movement, Not a Mandate

Our partners at Orion Health have signed the CMS Ecosystem Pledge.

The SYNCRONYS Health Data Utility (HDU) model with a patient-facing longitudinal portal aligns with the new CMS "patient-centric healthcare ecosystem" strategy.

CMS.gov | Centers for Medicare & Medicaid Services

Newsroom Press Kit

Newsroom Homepage › Press Releases › White House, Tech Leaders Commit To Create Patient-Centric Healthcare Ecosystem

Press Releases Jul 30, 2025

White House, Tech Leaders Commit to Create Patient-Centric Healthcare Ecosystem

Administration

Share

Leading Healthcare, Tech Companies Pledge to Work on Interoperability & User-Friendly Apps

Today, the Trump Administration announced progress toward building a smarter, more secure, and more personalized healthcare experience in partnership with innovative private sector companies. During a White House "Make Health Tech Great Again" event hosted with the Centers for Medicare & Medicaid Services (CMS), the Administration secured commitments from major healthcare and information technology firms –

CMS Health Technology Ecosystem

Vision built on collaboration, not compliance. Calling on the healthcare industry – data networks, EHR systems, app developers and providers to align around a shared framework for data and access to empower people, improves care and accelerates progress.

HEALTH TECH ECOSYSTEM CATEGORIES	OBJECTIVE(S)
CMS ALIGNED NETWORK	Allow different types of health data sources, including health information networks and exchanges and other health technology platforms to align with CMS goals for interoperability
EHR & PROVIDER	Ensure that providers and EHRs actively participate in CMS Aligned Networks by making complete, timely patient data available — not just structured data, but real-world clinical documentation and encounter signals that improve care coordination.
PAYERS	Join or create a CMS Aligned Network and provide claims data to CMS Aligned networks when requested by patients, providers, and, when appropriate, other payers.
PATIENT FACING APPS	Unlock the full potential of modern digital health, CMS is supporting a voluntary, standards-based ecosystem of private-sector technology partners - including apps, EHRs, and providers - that integrate with CMS Aligned Networks. This ecosystem is designed to deliver immediate value to patients through real-world, high-impact tools that are secure, user-centered, and connected. CMS is looking for early adopters to highlight and prove that modern technology is possible to deliver quickly.

CMS-Aligned Network

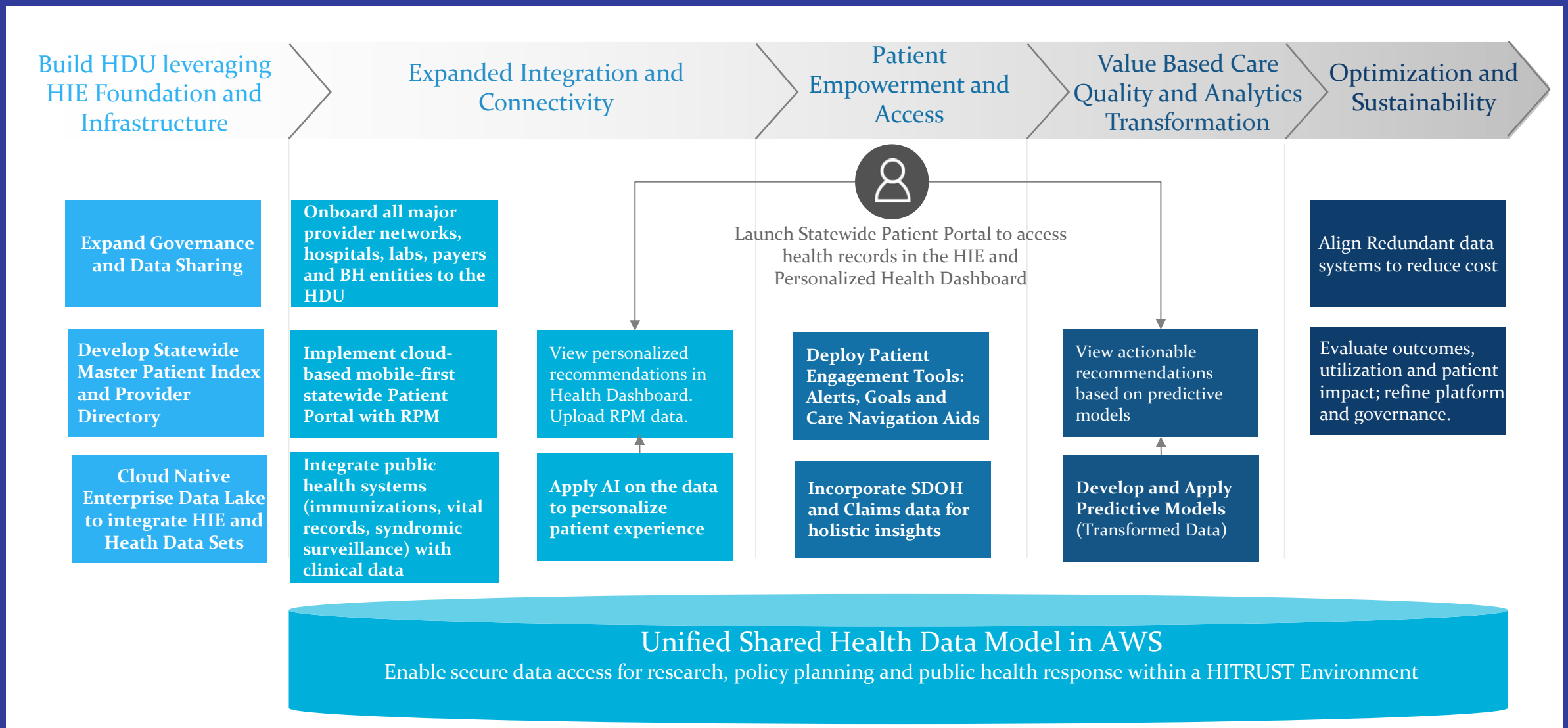
SYNCRONYS has made a request to be a **CMS-Aligned Network.**

CMS-Aligned Networks:

- Implement CMS Interoperability Framework criteria, including clinical and claims data as appropriate.
- Respond to patient, provider, and when appropriate, payer requests following the CMS Interoperability Framework.

Networks that meet the CMS Interoperability Framework will be designated as CMS Aligned Networks. Networks will self-attest to meet the interoperability criteria and agree to be reviewed if suspected to not be meeting the criteria.

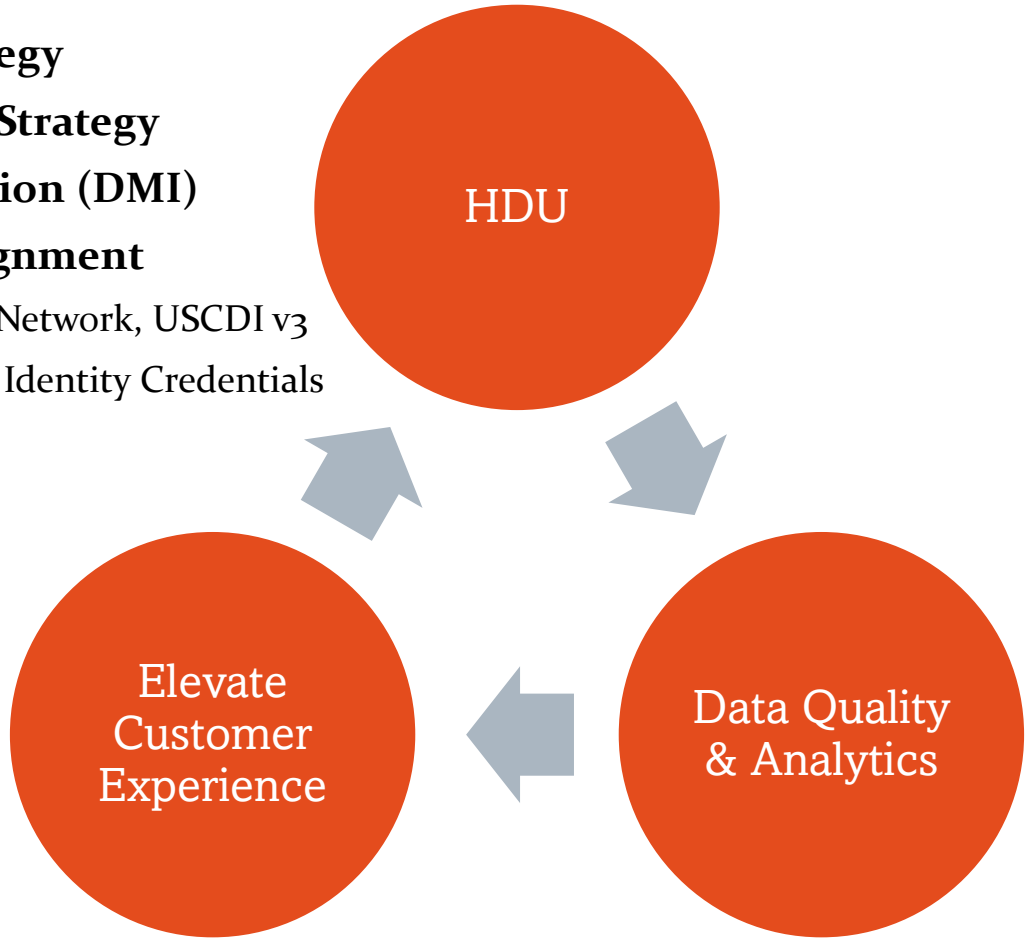
SYNCRONYS HDU Roadmap



2026 Strategic Initiatives

ALIGNED WITH CMS TECH ECOSYSTEM

- **HDU Designation**
- **Data Governance Strategy**
- **HDU Communication Strategy**
- **DOH Data Modernization (DMI)**
- **National Networks Alignment**
  - TEFCA, CMS Aligned Network, USCDI v3
  - FHIR Bundles, Digital Identity Credentials



- **New use cases**
  - Patient Portal: Appt, RPM
  - HIE Portal smart search
- **AI Strategy**
  - CKD SMART Identify Pilot
  - Orchestral AI
- **Rural Health Transformation**
- **Client Improvements Process/UGM**

- **Orchestral** HIP Expansion
- **Expand NCQA DAV** (Add Orgs)
- **Improve data:**
  - Improve Data Useability
  - Expand CCDA inbound feeds
  - Data Quality Scorecards
- Referential Matching
- Third Party Vendor Transition to Orchestral
- Map new Medicaid/Medicare Reporting Reqs per OBBBA H.R.1

2026 Operational Priorities

Operational Priorities

- HITRUST Certification
- BH/CCBHC Operationalization
- Marketing Operationalization
- FY26 Training Plan, Recruitment Plan, Career Ladders/Staff Development
- Develop and Implement Government Relations
- Enable Self-service Help Desk for Clients and Staff
- Priority Data Sharing Orgs to subsidize
- Solutions Launch: HEPC, CMS APIs, PACMan, Medicaid Dashboard
- Increase HIE Subscriptions and add Data Sharing Organizations (DSO)
- Develop 2027 to 2031 SYNCRONYS Roadmap

Questions

"Pressure is a Privilege"

-BILLIE JEAN KING